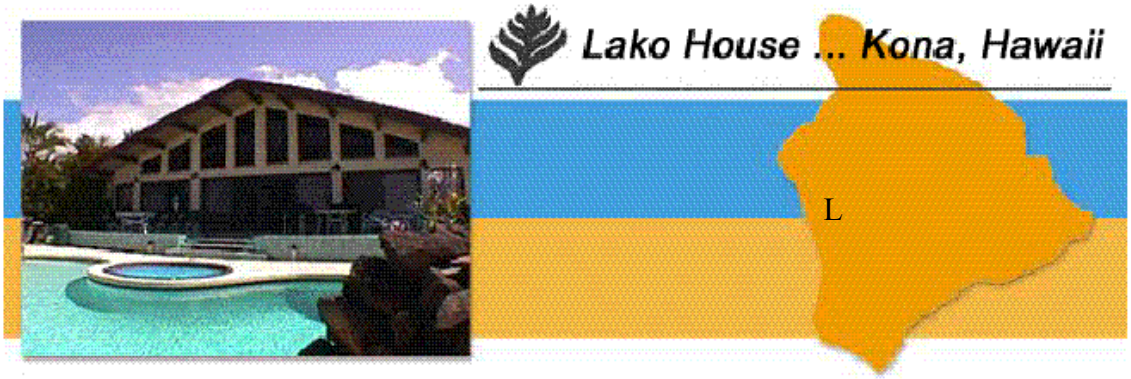


Welcome to Lako House .. E komo mai !!

Here are a few things about Lako House to help avoid troubles and make your stay more pleasant …

Note that during guest stays, the Lako House property gate will remain open. If there are any issues related to the gate, please contact us anytime.

We have two Main House keys … these are typically marked with an "M" on the backside of the key. Note that Lako House is not responsible for any loss, theft, or damage and so please **ALWAYS** lock all doors (including the sliding ones) whenever leaving the house. Lost key charge is $50 + taxes to rekey the house lock, etc.

Bugs (especially ants) in Hawaii are ALWAYS looking for a free meal so please always keep the kitchen counters wiped clean, don't leave uncovered food out anywhere and pick up right away any dropped/spilled food/liquids on the floors. By the way, *we do recycle (a little bit) here on the Big Island !!* Please put your cans & bottles in the TALL green garbage container on the left side of the garage. Note: The Big Island and Lako House as well does have pretty green gecko visitors at times; they do 'chirp' sometimes but we welcome them because they eat 'visitor' bugs !

To save energy, you may notice some lights in the house will turn-off automatically during certain times in the day/night; if you have any issues with this, please do contact us to discuss options to the automated schedule .. Note too that if the Main House refrigerator is off upon arrival, you can turn it on via the circuit breaker behind the wall that is behind the fridge; **Hint:** Look for the ONLY switch in the circuit breaker panel that is in the 'off' position. *NOTE: Upon departure, if you have food that is still edible, you may choose to leave it for the next guests that check-in.*

Requests:
Please refrain from moving furniture, artwork, and kitchen items away from their respective original locations. Extra cleaning time charges may be levied if furniture has to be repositioned.

Before using washer/dryers (one set in the main house / one set behind the Ohana unit), please ensure the washer/dryer has no foreign objects inside and the dryer's lint trap has been cleaned.

Upon check-out, please collect (only) the *USED* sheets, pillow cases, and towels and put them in two piles in the entry way (inside the house); please do not remove the blankets or mattress pads.

Some outside notes …

The blue tiled pool-side deck ("lanai") surface is slippery when wet and even when dry. Use the provided (rubber) slippers whenever walking on the lanai. For people (especially kids) who typically like to move fast, this lanai is one area to exercise extra caution not to slip or fall. **Other pool-area don'ts include:** No standing on / jumping or diving from the pool equipment box or rock wall.

The propane BBQ's self-igniting spark sometimes stops functioning due to rust or age (and so we do replace it periodically). When having difficulty getting the flame started, use a stick lighter or wood matches to light the burners. **CAUTION:** DO NOT light the outside burner and then close the lid when it is lit .. (the lid will burn if closed on a flame; replacement charge is $50 + taxes)

During normal scheduled operation, the pool sweep and water fall turn on automatically during the hours of 7am-12noon. Please be sure NOT to interrupt its cleaning cycle, and do NOT EVER disconnect the hose or remove the sweep or any portion of the hose from the pool. If the sweep appears not to be moving or functioning during its morning cycle, please contact us right away.

To turn on the Jacuzzi jets, first locate the Jacuzzi timer box on the lower, outside facing wall of the pool equipment box (other side of the waterfall / near the rock wall). Push IN the button to set 60-minutes on the timer and use the white air switch button inside the Jacuzzi (just above the water line) to toggle the Jacuzzi's jet speeds (Hi/Lo, Lo/Hi). After 60 minutes has passed, if you need more time, toggle this button OFF-ON (again). Note that the four plastic screws around the circumference of the Jacuzzi control the air (bubbles) in the Jacuzzi's jet flow. By closing the screws, jet-bubbles will be reduced and the water will also gradually heat up. If the water ever gets too hot, add some cold water from one of the nearby garden hoses. **IMPORTANT:** Chemical floater MUST stay in the Jacuzzi at all times; Jacuzzi's filter clean cycle is 3pm to 6pm daily.

The outside umbrellas can become dangerous and damaging flying weapons during days or nights of high winds and/or storms. To be safe and avoid charges related umbrellas breakage/damage, please ALWAYS fold-down the umbrellas whenever there is (rare) inclement weather or wind, or whenever departing on an extended (all day/night) trip and always, fold down before checking out.

Lastly, whenever using the showers, sinks, bathtubs etc., please always monitor the water usage and ensure tub overflows do **NOT** occur. Note that if water overflow does happen (for what ever reason), please **CONTACT US IMMEDIATELY** (day or night) . Please understand that drying cleanup costs & damage become MUCH worse the longer the water is allowed to absorb further into the floors and walls ➔ *it will NOT dry out on its own* … In fact, past water damage incidents have cost guests $3000-$5000!! in drying vendor charges, loss of use and even total guest relocation.

In closing, if you need help with something or, if something is not working right, PLEASE do contact us right at any time ➔ **Contact:** Call 329-6804 from the house phone or Telephone/Text us at (cell #): +1 (408) 930-2758.

Do enjoy your stay at Lako House !